No.3034/A4/2021/IMG   9th January 2024

The Director
Institute Of Human Resource
Development (IHRD)
NH Bypass Junction, Chakkai, Petta P.O
Thiruvananthapuram 695 024

Dear Sir,

Sub: Kerala state e-Governance Awards – Entries solicited

The Government of Kerala instituted the Kerala State e-Governance Awards to recognize innovations in electronic governance in the year 2008. The e-innovations/initiatives piloted during the period 2021-22 and 2022-23 are now open for recognition.

2.   The brochure detailing the criteria for awards along with the entry form is enclosed.

3.   The proposals, if any, from your department/organization that fulfills the criteria may please be forwarded via e-mail on or before 15th February 2024.

Sincerely yours

Dr S Sajeev
Professor and Member Convener

Endt. No .IHRD/165/2024-EA3   **05.02.2024**

Copy communicated to all institutions for information and further necessary action within the stipulated time.

Administrative officer
For Director

To: 1. All Head of Institutions under IHRD
    2. Academic section
    3. OC

RECOGNISING EXCELLENCE IN e-GOVERNANCE

Kerala State e-Governance Awards 2021-22 & 2022-23

KERALA STATE IT MISSION

Govt. of Kerala

Managed by
Institute of Management in Government
Thiruvananthapuram

Kerala State e-Governance Awards 2021-22 & 2022-23

Enhancing quality of services to common citizens is one of the key motives of Government of Kerala. The Government has taken several initiatives to make this possible and e-delivery of services is one such major initiative. This aims to transform India's most literate state into India's most e-literate and e-governed state. In 2008, the Kerala Government instituted a programme to encourage undertakings and departments, co-operative societies, academic institutions and statutory bodies based in Kerala to create and deploy the tools that would make their operations more meaningful and user-friendly. This took the form of the Kerala State e-Governance awards that recognize and honour the best e-governance projects and solutions in the state.

Entries are now invited from eligible agencies for the e-Governance Awards, recognizing work done during the period 2021-22(01-04-2021 to 31-03-2022) and 2022-23 (01-04-2022 to 31-03-2023)

AWARDS

I.   3 awards each [1st, 2nd and 3rd] in 11 categories, as listed overleaf

AWARD JURY

i.   Sri. K. Jayakumar IAS (Rtd.), Director IMG (Former Chief Secretary to Government of Kerala) (Chairman)
ii.   Secretary, Electronics & IT Department, Government of Kerala
iii. Director, Kerala State IT Mission
iv.   Dr. S. Sajeev, Professor, IMG (Member & Convener)
v.   Dr. Sebastian Paul, Advocate, Ernakulam
vi.   Sri. Anand Parthasarathy, Senior Journalist
vii. Representative, NASSCOM
viii. Dr. Saji Gopinath, Vice Chancellor, Digital University, Kerala

Contact Person

Dr.S.Sajeev, Professor, IMG,Vikas Bhavan (P.O) Thiruvananthapuram – 695033

Please submit the entries in electronic form to the following id only: egovernanceawards@gmail.com

KERALA STATE e-GOVERNANCE AWARDS 2021-22 & 2022-23

CRITERIA AND GUIDELINES

Organizations [Public Sector Undertakings, Societies, Co-operative Societies, Statutory Bodies, Universities etc.]

i.   The project should have been completed in all respects as per original implementation plan.

ii.   The project should have been implemented based on the guidelines issued by Government from time to time.

iii. The project should have imparted a tangible benefit for the citizens or for the employees in terms of better efficiency, transparency and effectiveness.

iv.   Level of internal working efficiency of the project.

v.   Cost-benefit efficiency of the project.

vi.   Outstanding results with respect to innovation [process technology], best practices and deployed to deliver the strategy.

vii. Projects that are implemented by developing a focused strategy to implement a specific target covered in the IT policy. Policies, plans & objectives should be developed and deployed to deliver the strategy.

viii. Projects built on technology architecture that address the comprehensiveness, stability & security aspects by adhering to the standards and take care of the present and future growth needs of the project.

ix.   Projects which manage, develop and realize the full potential of their existing employees at an individual level, team-based level and at organizational level.

x.   e-Governance projects which address the existing process to bring the desired transformation. Process shall be re-engineered in order to fully satisfy and generate increasing value for all its stakeholders.

xi.   Projects once selected for any of the awards before will not be considered again (Except in case of Best Akshaya Centre Category - in which they will be considered again for award after a cool off period of three years.)

LAST DATE FOR SUBMISSION OF ENTRIES: February 15, 2024

Entries shortlisted by the Jury will be invited for a discussion where they may be asked to make a brief presentation to the Jury. Where deemed necessary, the Jury may depute some of its members for site visits to further assess the submitted projects. Based on the Jury's recommendations, the Government of Kerala will announce the winner of the 2021-22 & 2022-23 awards.

KERALA STATE e-GOVERNANCE AWARDS 2021-22 & 2022-23

Participation form for best e-Governed Departments/ Organizations*

Govt. of Kerala

GOAL : ASSESSING e-GOVERNED DEPARTMENTS/ORGANIZATIONS**

CATEGORIES FOR AWARDS

i. e-Citizen Service Delivery & M-Governance Tools or services that help the citizen to access public services	**ii. Digital Process Re-enginerring:** Enhancing Govt. efficiency by process re-engineering through digital technology	**iii. e-Governance Innovations by NGOs*** Established e-Governance initiatives instituted by NGOs
iv. Local Language Content Development Promotion or leveraging of non-English usage by the citizen	**v. Best Website** Judged on criteria like ease of use; appearance; frequency of updates and depth of information	**vi. Best Akshaya Centre****
vii. Best Startup Innovation***	**viii. Social Media & e-Governance** Skillful use of social media to promote good governance	**ix. Best e-Governed District** Innovative e-gov practices that go beyond the routine office tools
x. e-Health and e-Medicine initiatives for promotion of public health	**xi. Innovations in Disaster Management & Covid Pandemic Management****** (will be considered for special jury award)	

Entries must be submitted electronically [via email with attachments], along with the duly filled entry form and enclosures to cover the areas listed below:

I.   Short description of the project on which you are nominating the Dept./Organisation [maximum 500 words].

ii.   Brief description of the key persons who are involved in this [maximum 500 words]

iii. Achievement/outcome of the project [about 700 words].

iv.   Details of challenges faced while implementing the project & how did you overcome them [about 500 words].

v.   Please furnish any other project related/useful information that you have not been able to provide in the other answers [about 500 words].

vi.   Supporting documents, software, statistics, reports and experience of users.

*Application forms are available at www.keralaitmission.org & www.img.kerala.gov.in

**Public sector undertakings, Societies, Co-operative societies, Statutory bodies, Universities etc.

***Application of NGOs are to be recommended by district collector concerned.

****For the category "Best Akshaya Centre", please furnish the responses to the questionnaire on utilization criteria that can be found with the entry form or at www.img.kerala.gov.in. Akshaya centres who have already won awards will be considered again only after a cool off period of 3 years.

*****Startups should be registered with Kerala Startup Mission and their entries should be routed through KSUM.

****** Awards under the category Innovation in Covid Pandemic Management category is open only for 2021-22

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KERALA STATE e-GOVERNANCE AWARDS
2021-22& 2022-23
Entry Form

To
The Nodal Officer, e-Governance Award,
Institute of Management in Government
Vikas Bhavan P.O, Thiruvananthapuram-695033
email: egovernanceawards@gmail.com

Name of the Government
Department/Organization :

*Category applied for
(**Refer last page of the brochure
and choose the correct category**):

Name of the Contact Person :

Designation :

Address :

Phone (Office) :

Mobile :

Fax :

E-mail :

Website :

List of Enclosures   :

    i.

    ii.

    iii.

    iv.

    v.

    vi.

(As per list of supporting documents mentioned in page 4 of brochure)

CERTIFICATION

Certified that the information given in the application/ enclosures are correct and ……………

………………………………………………………………………….…… (Name of Department / Organization)

has no objection in sharing it with the Government.

Date :   Name   :

Place: Signature:

Entries can be emailed to *egovernanceawards@gmail.com*

*separate application should be submitted for each category applied for.